On January 10, 2023, the Town of Hardwick Electric Department filed revised tariffs with the Vermont Public Utility Commission (PUC) for an increase in its retail rates of 13.03% which was implemented as a surcharge beginning April 1, 2023.

After formal review, the PUC has determined the allowed increase is 5.57%. The amount billed to customers in excess of the final rate is being refunded as a credit on their August bill. Customers who are billed seasonally will have the credit applied on their next bill in November. Customers whose service has been discontinued will be issued a refund check if their final bill has already been paid, or the credit will be applied to their final bill if it is unpaid.